

EMPLOYMENT OPPORTUNITY

TITLE: COMMUNITY HEALTH REPRESENTATIVE (FULL-TIME)

START DATE: ASAP

DURATION: THROUGH AUGUST 2023, POTENTIAL FOR EXTENSION

LOCATION: NYC

Position Summary

PROJECT: ACTIONS TO DECREASE DISPARITIES IN RISK AND ENGAGE IN SHARED SUPPORT FOR BLOOD PRESSURE CONTROL (ADDRESS-BP) IN BLACKS (ADDRESS-BP) – (NIH-funded)

This research project tests the effectiveness of integrating community health workers (CHWs) into primary care practices—in complement to nurse case management and home blood pressure monitoring—to help patients navigate community resources for hypertension control. CHWs will perform outreach, participant recruitment, direct case management, and health education/coaching for Black patients with uncontrolled hypertension. The project will work across a network of 20 primary practices within NYU Langone Health in NYC, in partnership with an established Community-Clinic-Academic Advisory Board and HealthFirst (NYC's largest Medicaid payer) in two phases. The study's findings will provide a practical and sustainable system that harnesses existing clinical and community resources to build capacity for primary care practices to manage hypertension control in minority populations.

Job Responsibilities

- Engaging study participants in health education sessions and health coaching; and providing direct case management, including assistance with medical appointments and medication, and support in accessing social services.
- Performing research activities, including participant outreach/recruitment, and conducting surveys with study participants.
- Building relationships with local community- and faith-based organizations, and identifying opportunities for project outreach and social services referrals.
- Providing input on outreach strategies and development of program materials.
- Participating in learning exchanges and trainings.
- Tracking recruitment and intervention communications/activities, documenting case notes, and entering participant data in study databases.
- Liaison between community members and healthcare providers, as well as between primary care practices and the research team.
- Reporting to project supervisors.

Qualifications

- Minimum of high school education/GED required. Bachelors degree preferred but not required.
- Minimum 1 year of experience in community-based clinical or social service delivery.
- Fluency in English. Proficiency in Creole and/or French a plus.
- Familiarity with Queens or Brooklyn community- and faith-based organizations serving the Black community.
- Availability to work occasional evenings and weekends, as needed.
- Ability to travel and work at primary care practices and community sites throughout Queens and Brooklyn.
- Ability to work within a team environment as well as independently.
- Strong time-management and organizational skills and ability to work well under pressure.
- Strong advocacy and community organizing skills.
- Strong interpersonal skills: warm, friendly, open, energetic; ability to work well with a wide range of people.
- Basic computer knowledge/skills required.
- Interest and prior experience in programs to improve diet/nutrition and other lifestyle behaviors.

Requirements:

- Participate in required trainings

To apply:

Please send resume with a cover letter describing your interest by email to: Laura.Diaz@nyulangone.org