

Study Title: Scaling Community-Clinical Linage Models to Address Diabetes and Hypertension Disparities in the Southeast United States

Principal Investigator: Megha Shah, MD

Study Number:

Version Date:

Text Message Script for Health Education Session Scheduling

CHW: Hello, this is [CHW Name] from the DREAM Atlanta program. We are hosting a health education session on [date] at [session location] at [time]. Will you be available to attend this session?

Response

CHW: Great, looking forward to seeing you at [location, date, time].

OR

CHW: I'm sorry that does not work for you. Could you please provide a day and time that will work for you this week? I will check our schedule and text you to confirm.

Text Message Script for follow-up

CHW: Hello, this is [CHW Name] from the DREAM Atlanta program. It is time to schedule our in-person follow up meeting to discuss your health questions and create new goals. Please let me know which of the following dates and times work for you: [List of upcoming dates and times]

Response

CHW: Great, let's select a location that will work best for you. Looking forward to seeing you on [date, time].

OR

CHW: I'm sorry those dates do not work for you. Could you please provide me with a day and time that will work for you this week? I will check our schedule and text you to confirm.