

Study Title: Scaling Community-Clinical Linage Models to Address Diabetes and Hypertension Disparities in the Southeast United States

Study#: s19-01192 **Principal Investigator:** Nadia Islam, PhD
Key Informant Interview Verbal Consent Script Ver. 8.13.2021

Hello, my name is _____. I am a staff member from Emory University conducting a research interview about starting the *Program to Manage Hypertension and Diabetes for South Asian Patients* at your practice. Your participation is completely voluntary. This means that you do not have to participate in this interview unless you want to. Would you be willing to answer some questions about your use of the EHR and health coaching, how the program was started, and recommendations to replicate this program for other settings and communities?

[for invited participants who are NYULH employees only]

I wanted to let you know that as an NYULH employee, you are considered a vulnerable population for inclusion in research studies at NYU Langone. As a result, we have special processes in place to protect you from undue influence or coercion, including concerns that employment or other benefits may be dependent upon your participation in research, or concerns of increased risk of invasion of privacy or loss of confidentiality.

To minimize these risks, I am a study team member with no direct supervisory or evaluation responsibilities. I will be enrolling you if you wish to participate in the key informant interview as well as conducting the interview. I want you to know that participation is voluntary and refusal to participate will not affect your employment or job performance evaluation. Your supervisor(s) will not be involved in any capacity and will not have access to review any identified transcripts or recordings. All identifying information for employees will be kept confidential following strict data security provisions.

Do you have any questions or concerns? Would you like to continue? [If yes, continue below]:

The research interview will take approximately 30 minutes. (If yes, continue. If no, thank them for their time.)

Thank you for agreeing to participate. Please do your best to answer all the questions, as your responses will help us to understand what works and doesn't work about the program and can help us to improve it and bring it to other practices. However, if you find some of the questions difficult or sensitive in nature and do not wish to answer a question, just tell me and we will skip it, and go on to the next one. I appreciate your time.

The purpose of this research study survey is to learn how the project was started at your organization, how it worked, and how it can be started in other clinical/community settings.

We estimate that approximately 10 people will enroll in this study.

With your permission, I'd like to audio-record the interview so that I can take notes from the recording later on. I will not record or report your name. I will use a special code instead of your name to label the audio recording file and connect it to the interview notes. The recording will help me to make sure not to miss any important information that can help improve the program.

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You also need to understand that all information that I receive from you will be strictly confidential. Again, we will not be attaching your name to the transcript or recording of this interview. I will not identify you or use any information that would make it possible for anyone to identify you in any presentation or written reports about this study. If it is okay with you, I might want to use direct quotes from you, but these would only be cited as from a person from your community.

There is no expected risk to you for helping me with this study. There are no expected alternatives or benefits to you either. When I get back all the surveys of everyone who has agreed to participate, I will group all the answers together in any type of report or presentation. There will be no way to identify individual participants.

Do you still want to talk with me? Remember, your participation is voluntary; you do not have to answer these questions.

There are no costs to you to participate in this study.

If you do not agree to verbally consent to participating in this study, your relationship with your organization and participation in this program will not be affected.

This study is being sponsored by a grant from the National Institutes of Health. Portions of Dr. Islam's and her research team's salaries are being paid by this grant.

Do you have any questions? You can also call Dr. Nadia Islam at (646) 501-3478 with questions about the research study.

Do I have your permission to begin asking you questions?